

RUSSELL-COTES

HOUSE • GALLERY • GARDEN

Assistance Dog Policy

The Russell-Cotes Art Gallery and Museum welcomes visitors who require trained assistance dogs to support their visit.

An assistance dog is required to be under control at all times by its handler. A dog that is out of control or disruptive may be required to leave the premises if the handler is unable to re-establish control over the animal or stop the disruptive behaviour.

We recognise that, according to the Equality and Human Rights Commission, a trained assistance dog can be expected to exhibit the following behaviours:

- they will not wander freely around the premises
- they will sit or lie quietly on the floor next to their owner
 - they are unlikely to foul in a public place

Thank you for ensuring that your assistance dog can accommodate these requirements to help us ensure that every visitor can have an enjoyable experience at the museum, and that our conservation work in the historic environment is not at risk.

Assistance dogs in training may be permitted, but please contact us in advance to discuss your visit.

Please note that emotional support animals do not have legal recognition in the UK. An emotional support animal is an animal that provides comfort and companionship to its owner. We do not permit emotional support animals in the museum if it is not also a trained assistance dog.